



CAWM.NET, 4127 Embassy Drive  
Grand Rapids, MI 49456  
Ph 616.264.3200 Fax 616.264.3201

## Client (Adult) Information Form

Date: \_\_\_\_\_

### Identification:

Client name: \_\_\_\_\_ Date of birth: \_\_\_\_\_ Age: \_\_\_\_\_

Nicknames or aliases: \_\_\_\_\_ Social Security#: \_\_\_\_\_

Home street address: \_\_\_\_\_ Apt.: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Cell Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Other Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_

E-mail: \_\_\_\_\_

Calls or e-mail will be discreet, but please indicate any restrictions: \_\_\_\_\_

Spouse or significant other name(s): \_\_\_\_\_

Client Occupation: \_\_\_\_\_

Insurance Subscriber: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Referral:** Who referred you to us? Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_

May we have your permission to thank this person for the referral?  Yes  No

How did this person explain how I might be of help to you?  
\_\_\_\_\_

**Your medical care:** From whom or where do you get your medical care?

Clinic/doctor's name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

If you enter into counseling with CAWM, may we inform and coordinate your treatment with your doctor?  No  Yes

**Religious and racial/ethnic identification:** Current religious denomination/affiliation

Protestant  Catholic  Jewish  Buddhist  Hindu  Other (Specify): \_\_\_\_\_

Involvement:  None  Some/irregular  Active

How important are spiritual concerns in your life?  
\_\_\_\_\_

### Employer/School

Employer/School Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Grade/year in college: \_\_\_\_\_ Teacher's name/college major: \_\_\_\_\_

Calls will be discreet, but please indicate any restrictions:  
\_\_\_\_\_

### Emergency information

If some kind of emergency arises and we cannot reach you directly whom should we call?

Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## **Appointment, Fee & Consent for Treatment Information**

Therapy Appointments: We often schedule several appointments in advance so that you can plan to make therapy sessions a priority in your busy schedule.

Fees: Cancelled appointments delay therapy work. The time we have reserved for you is very important for your care. Please try not to miss sessions if you can possibly help it. When you must cancel, please give at least 48 hours notice.

Late Fee: Cancellations made less than 24 hours of a business day in advance of your appointment will be billed as follows: ½ session charge for the first late cancel and a full session charge for the second and thereafter. Your insurance will not cover this charge.

**Payment is expected at time of service.** We accept cash, checks, credit and debit cards.

<b>MASTERS-LEVEL LICENSED CERTIFIED SOCIAL WORKERS, THERAPISTS</b>		<b>CPT Code</b>
Evaluation (50-55 minutes)	\$180	90791
Therapy session (45-50 minutes)	\$130	908343 434
Half Therapy session (20 minutes)	\$ 70	90832
Session and a half (75-80 minutes)	\$170	90808
Family session (45-50 minutes)	\$150	90846, 90847
Professional services (phone consults, letters, treatment, etc.)	\$130/hour prorated	
School Meetings	\$ 130/hour including transportation time	
Court Consultations/Depositions	\$150/\$250/hour	

\*\*\*Insurance rarely covers professional service fees, telephone consults or school meetings; these services are billed at the hourly rate, prorated over time. There is no charge for calls about appointments or similar business. Psychological testing: Testing fees include time spent with you, time for scoring and studying results, and time to write a report on the findings, if a report is desired. The amount of time depends on tests used and questions testing is intended to answer.

We assume you are a patient until you tell us in person, by phone, or mail that you wish to end treatment. You must pay for any services you receive before ending the relationship.

If you think you may have trouble paying your bills on time, please discuss this with your therapist. She will also raise the matter with you so you can arrive at a solution. If your unpaid balance reaches \$200, you will be notified by mail. If it then remains unpaid, we must stop therapy with you. Patients who owe and fail to make arrangements to pay will be referred for collections.

\_\_\_\_\_ **Please Initial here when you have read this page**

**Health Insurance Coverage:** Because we are licensed mental health providers, many insurance plans will help pay for our services. Every insurance plan is different. You are responsible for checking your insurance coverage, deductibles, payment rates, copayments, and so forth. We will try our best to maintain the privacy as we bill your insurance, but please do not hold CAWM responsible for accidents that may happen as a result.\*\*\*There are certain insurance companies with whom we do not participate. In these cases, you may have coverage for our services, but we ask that you pay for your services in full up front and we will give you an invoice for the services you receive with the standard diagnostic and procedure codes, times met, charges, and payments. You can use this to apply for reimbursement. Please ask your counselor if they participate with your insurance carrier.

If you have no health insurance coverage, or do not intend to use it, please check here  , Skip this section.

If you will be using insurance, please complete the following:

Primary Insurance Company: \_\_\_\_\_  
 Name of subscriber (if not the patient): \_\_\_\_\_ Subscriber's Date of Birth \_\_\_\_\_  
 Subscriber's SS#: \_\_\_\_\_ ID/policy #: \_\_\_\_\_ Group or enrollment #: \_\_\_\_\_  
 Plan #/code or BS #: \_\_\_\_\_ Effective date: \_\_\_\_\_  
 Address to send claims: \_\_\_\_\_ Phone: \_\_\_\_\_

Does your insurance require authorization for our services?  Yes  No

Is the CAWM provider you wish to see covered under this insurance plan?  Yes  No

Did you call to get authorization? \_\_\_\_\_ Authorization #? \_\_\_\_\_

What is your deductible: \$ \_\_\_\_\_  per person or  per family? or  per diagnosis?

per fiscal year or  per calendar year or  per policy year?

How much of this deductible has been used so far? \$ \_\_\_\_\_

Benefit: \_\_\_\_\_% of  charges  Usual, customary, and reasonable (UCR)  Max. charge of \$ \_\_\_\_\_

Limitations: Number of visits: \_\_\_\_\_ Monetary limits: \$ \_\_\_\_\_ per \_\_\_\_\_ Lifetime limits: \$ \_\_\_\_\_

Is outpatient group psychotherapy covered?  Yes  No

Must a physician refer the client?  Yes  No

Is psychological testing covered?  Yes  No

Does any rule about preexisting conditions apply here?  No  Yes, and the rule is: \_\_\_\_\_

Are there any other limitations (such as conditions not covered, service settings, maximum per-session charges, need for DSM or ICD diagnostic codes or CPT service codes)? \_\_\_\_\_

**Insurance release:** I give CAWM permission to release any information obtained during treatment of this patient that is necessary to support any insurance claims on this account and secure timely payments due to the assignee or myself.

**Financial Responsibility:** I understand that I am responsible for all charges, regardless of insurance coverage. I also understand that if I do not give at least 24 hours of a business day notice that I will miss a scheduled appointment, my therapist reserves the right to charge me 50% of her hourly rate for the first missed appointment and 100% of her hourly rate thereafter. I am aware that my insurance company will not cover these charges.

**Assignment of benefits:** I hereby assign medical benefits, including those from government-sponsored programs and other health plans, to be paid to Counseling Associates of West Michigan. Medicare regulations may apply. A photocopy of this assignment is to be considered as good as the original.

\_\_\_\_\_  
**Signature of Client,** Printed Name Date  
 indicating agreement to all of the statements above

**Therapy Agreement/Consent for Treatment:** I, \_\_\_\_\_ (or his/her guardian), understand I have the right not to sign this form. My signature below indicates I have read this agreement and had any questions answered; it does not indicate that I am waiving any of my rights. I understand that any of the points mentioned in this document can be discussed and may be open to change. If at any time during the treatment I have questions about any of the subjects discussed in this brochure, I can talk with my therapist about them, and s/he will do her best to answer them. I understand that after therapy begins I have the right to withdraw my consent to therapy at any time, for any reason. However, I will make every effort to discuss my concerns about my progress with my counselor before ending therapy.

- I understand that no specific promises have been made to me by this therapist about the results of treatment, the effectiveness of the procedures used by this therapist, or the number of sessions necessary for therapy to be effective.
- I have read, or have had read to me, the issues and points in this brochure. I have discussed those points I did not understand, and have had my questions, if any, fully answered. I agree to act according to the points covered in this brochure. I hereby agree to enter into therapy with this therapist (or to have the client enter therapy), and to cooperate fully and to the best of my ability, as shown by my signature here.

\_\_\_\_\_  
**Signature of client** (or person acting for client) Printed Name Date  
 Relationship to client:  Self  Legal guardian



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## Adult Checklist of Concerns and History

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Please mark all of the items below that apply. Add notes or details in the space next to the concerns checked.

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Abuse: physical, sexual, emotional, neglect<br>Victim?___ Perpetrator?___ | <input type="checkbox"/> energy   | <input type="checkbox"/> Perfectionism                                |
| <input type="checkbox"/> Aggression, violence, cruelty to animals                                  | <input type="checkbox"/> Fears, phobias                                       | <input type="checkbox"/> Pessimism                                    |
| <input type="checkbox"/> Alcohol use   | <input type="checkbox"/> Financial or money troubles                          | <input type="checkbox"/> Procrastination, work inhibition, laziness   |
| <input type="checkbox"/> Anger, hostility, arguing, irritability                                   | <input type="checkbox"/> Friendships  | <input type="checkbox"/> Relationship problems                        |
| <input type="checkbox"/> Anxiety, nervousness  | <input type="checkbox"/> Gambling   | <input type="checkbox"/> School problems                              |
| <input type="checkbox"/> Attention, concentration, distractibility                                 | <input type="checkbox"/> Grieving, mourning, deaths, losses, divorce          | <input type="checkbox"/> Self-centeredness                            |
| <input type="checkbox"/> Career concerns, goals, and choices                                       | <input type="checkbox"/> Guilt  | <input type="checkbox"/> Self-esteem                                  |
| <input type="checkbox"/> Childhood issues (your own childhood)                                     | <input type="checkbox"/> Headaches, other kinds of pains                      | <input type="checkbox"/> Self-harm                                    |
| <input type="checkbox"/> Codependence  | <input type="checkbox"/> Health, illness, medical concerns, physical problems | <input type="checkbox"/> Self-independence                            |
| <input type="checkbox"/> Confusion   | <input type="checkbox"/> Housework/chores—quality, schedules, sharing duties  | <input type="checkbox"/> Self-neglect, poor self-care                 |
| <input type="checkbox"/> Compulsions   | <input type="checkbox"/> Inferiority feelings                                 | <input type="checkbox"/> Self-mutilation                              |
| <input type="checkbox"/> Custody of children   | <input type="checkbox"/> Interpersonal conflicts                              | <input type="checkbox"/> Sexual Issues                                |
| <input type="checkbox"/> Decision making, indecision, putting off decisions                        | <input type="checkbox"/> Impulsiveness, loss of control, outbursts            | <input type="checkbox"/> Shyness, oversensitivity to criticism        |
| <input type="checkbox"/> Delusions (false ideas)   | <input type="checkbox"/> Irresponsibility                                     | <input type="checkbox"/> Sleep problems                               |
| <input type="checkbox"/> Dependence  | <input type="checkbox"/> Judgment problems, risk taking                       | <input type="checkbox"/> Smoking and tobacco use                      |
| <input type="checkbox"/> Depression, low mood, sadness, crying                                     | <input type="checkbox"/> Legal matters, charges, suits                        | <input type="checkbox"/> Spiritual , religious, moral, ethical issues |
| <input type="checkbox"/> Divorce, separation   | <input type="checkbox"/> Loneliness   | <input type="checkbox"/> Stress, suspiciousness, distrust             |
| <input type="checkbox"/> Drug use—prescription meds, over-the-counter meds, etc.                   | <input type="checkbox"/> Marital Problems                                     | <input type="checkbox"/> Suicidal thoughts                            |
| <input type="checkbox"/> Eating problems—over or under eating, appetite, vomiting                  | <input type="checkbox"/> Memory Problems                                      | <input type="checkbox"/> Temper problems                              |
| <input type="checkbox"/> Emptiness   | <input type="checkbox"/> Menstrual problem, PMS, menopause                    | <input type="checkbox"/> Thought disorganization, or confusion        |
| <input type="checkbox"/> Failure   | <input type="checkbox"/> Mood Swings  | <input type="checkbox"/> Threats or violence                          |
| <input type="checkbox"/> Fatigue, tiredness, low   | <input type="checkbox"/> Motivation, laziness                                 | <input type="checkbox"/> Trauma Experience                            |
|  | <input type="checkbox"/> Nervousness, Tension                                 | <input type="checkbox"/> Weight and diet issues                       |
|  | <input type="checkbox"/> Obsessions, compulsions                              | <input type="checkbox"/> Withdrawal, isolating                        |
|  | <input type="checkbox"/> Oversensitivity to rejection                         | <input type="checkbox"/> Work problems                                |
|  | <input type="checkbox"/> Panic or anxiety attacks                             | <input type="checkbox"/> Other concerns or issues: _____              |
|  | <input type="checkbox"/> Parenting issues                                     | _____   |
|  |   | _____   |
|  |   | _____   |

**Presenting Issues:** What are the main reasons you came in for treatment?

Please give a brief history of these problems (when they began, attempted solutions, etc.)

**Medical:** Do you have any current medical problems?  No  Yes Please describe.

Do you have a history of medical problems?  No  Yes Please describe in detail.

Have you ever received psychological, psychiatric or substance abuse treatment?  No  Yes  
Please describe.

Have you ever taken medications for psychiatric or emotional problems?  No  Yes  
Please list all current medications and dosages.

**Relationships:** Please describe the following:

Your current marriage.

Your past marriages.

Your relationship with your children (please list):

Your parents' relationship with each other:

Your relationship with each parent:

Your relationship with your siblings:

Your relationship with your friends:

**Family Psychiatric History:**

Please describe your family history of medical problems, drug or alcohol use, and mental or emotional difficulties (parents, siblings, children, grandparents, aunts, uncles, cousins):

**Abuse history:**     I was not abused in any way.     I was abused.  
*If abused, please describe.*

**Chemical use:**

How many cups of regular coffee do you drink each day? \_\_\_\_\_ Cups of tea? \_\_\_\_\_  
 How many sodas/pop with caffeine (Coke, Pepsi, Mountain Dew, Dr. Pepper etc.)? \_\_\_\_\_  
 How many "energy drinks"? \_\_\_\_\_ How often do you use caffeine pills? \_\_\_\_\_  
 How much tobacco do you smoke or chew each week? \_\_\_\_\_  
 Have you ever felt the need to cut down on your drinking?     No     Yes  
 Have you ever felt annoyed by criticism of your drinking?  No     Yes  
 Have you ever felt guilty about your drinking?     No     Yes  
 Have you ever taken a morning "eye-opener"?     No     Yes  
 How much beer, wine, or hard liquor do you consume in an average week? \_\_\_\_\_  
 Are there times when you drink to unconsciousness, or run out of money as a result of drinking?  
 No     Yes  
 Which drugs (not medications prescribed for you) have you used in the last 10 years?  
 \_\_\_\_\_

**Legal history:**

Are you presently suing anyone or thinking of suing anyone?     No     Yes  
 If yes, please explain: \_\_\_\_\_  
 Is your reason for coming to see me related to an accident or injury?     No     Yes  
 If yes, please explain: \_\_\_\_\_  
 Are you required by a court, the police, or a probation/parole officer to have this appointment?  
 No     Yes.    If yes, please describe:

**Your education and training:**

Highest Educational Degree \_\_\_\_\_ From \_\_\_\_\_  
 Did you have any educational problems (describe)?

**Employment and Military Experience:**

Do you have military experience (describe)?  
 Have you had any employment problems (describe)?

**Is there any other information you would like your therapist to know?**



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### **Notice of Privacy Practices (Brief Version)**

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

**Our commitment to your privacy.** Counseling Associates of West Michigan, LLC, is dedicated to maintaining the privacy of your personal health information as part of providing professional care. We are also required by law to keep your information private. These laws are complicated, but we must give you this important information. This is a shorter version of the full, legally required notice of privacy practices. Please talk to our privacy officer (see end of form) about any questions or problems.

**How we use and disclose your protected health information with your consent.** We will use the information we collect about you mainly to provide you with **treatment**, to arrange **payment** for our services, and for some other business activities that are called, in the law, **health care operations**. After you have read this notice we will ask you to sign a **consent form** to let us use and share your information in these ways. If you do not consent and sign this form, we cannot treat you. If we want to use or send, share, or release your information for other purposes, we will discuss this with you and ask you to sign an authorization form.

**Disclosing your health information without your consent.** There are some times when the laws require us to use or share your information. For example:

1. When there is a serious threat to your or another's health and safety or to the public. We will only share information with persons who are able to help prevent or reduce the threat.
2. When we are required to do so by lawsuits and other legal or court proceedings.
3. If a law enforcement official requires us to do so.
4. For workers' compensation and similar benefit programs.

There are some other rare situations. They are described in the longer version of our notice of privacy practices.

#### **Your rights regarding your health information**

1. You can ask us to communicate with you in a particular way or at a certain place that is more private for you. For example, you can ask us to call you at home, and not at work, to schedule or cancel an appointment. We try our best to do as you ask.
2. You can ask us to limit what we tell people involved in your care or payment for your care, such as family and friends.
3. You have the right to look at the health information we have about you, such as your medical and billing records. You can get a copy of these records, but we may charge you for it. Contact our privacy officer to arrange how to see your records.
4. If you believe that the information in your records is incorrect or missing something important, you can ask us to make additions to your records to correct the situation. You have to make this request in writing and send it to our privacy officer. You must also tell us the reasons you want to make the changes.
5. You have the right to a copy of this notice. If we change this notice, we will post the new version in our waiting area, and you can always get a copy of it from the privacy officer.
6. You have the right to file a complaint if you believe your privacy rights have been violated. You can file a complaint with our privacy officer and with the Secretary of the U.S. Department of Health and Human Services. All complaints must be in writing. Filing a complaint will not change the health care we provide to you in any way. Also, you may have other rights that are granted to you by the laws of our state, and these may be the same as or different from the rights described above. We will be happy to discuss these situations with you now or as they arise. If you have any questions regarding this notice or our health information privacy policies, please contact our privacy officer, Who is Mary Lier, LMSW ACSW who can be reached at [mlier@cawm.net](mailto:mlier@cawm.net) or by calling 616.264.3200.

The effective date of this notice is 3/01/2014



### Consent to Use and Disclose Your Health Information

This form is an agreement between you, and us. When we use the words "you" and "your" below, this can mean you, your child, a relative, or other person as follows: \_\_\_\_\_.

When we examine, test, diagnose, treat, or refer you, we will be collecting what the law calls "protected health information" (PHI) about you. We need to use this information in our office to decide on what treatment is best for you and to provide treatment to you. We may also share this information with others to arrange payment for your treatment, to help carry out certain business or government functions, or to help provide other treatment to you. By signing this form, you are also agreeing to let us use your PHI and to send it to others for the purposes described above. Your signature below acknowledges that you have read or heard our notice of privacy practices, which explains in more detail what your rights are and how we can use and share your information. If you do not sign this form agreeing to our privacy practices, we cannot treat you. In the future, we may change how we use and share your information, and so we may change our notice of privacy practices. If we do change it, you can get a copy from our website, [www.cawm.net](http://www.cawm.net), or by calling us at 616.264.3200.

If you are concerned about your PHI, you have the right to ask us not to use or share some of it for treatment, payment, or administrative purposes. You will have to tell us what you want in writing. Although we will try to respect your wishes, we are not required to accept these limitations. However, if we do agree, we promise to do as you asked. After you have signed this consent, you have the right to revoke it by writing to our privacy officer. We will then stop using or sharing your PHI, but we may already have used or shared some of it, and we cannot change that.

\_\_\_\_\_  
Signature of client or his or her personal representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed name of client or personal representative

\_\_\_\_\_  
Relationship to the client

\_\_\_\_\_  
Description of personal representative's authority

\_\_\_\_\_  
Signature of authorized representative of this office or practice

Date of NPP: \_\_\_\_\_

Copy given to the client/parent/personal representative